

# Transform Enterprise Operations with Oracle Fusion AI Agents

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Modern organizations are under increasing pressure to do more with less—managing complex, fragmented systems while striving for real-time insights and operational agility. Manual processes, disconnected workflows, and growing data volumes continue to slow decision-making and limit scalability, making it difficult for enterprises to keep pace with evolving business demands.

OSI Digital empowers organizations to realize the full value of Oracle Fusion Cloud by deploying AI-driven agents that automate processes, elevate decision-making, and boost operational performance. With deep expertise across Oracle Fusion modules, we help businesses streamline workflows, reduce manual effort, and enable intelligent, end-to-end automation. From implementation to optimization, our team ensures AI agents are seamlessly integrated across enterprise functions—driving greater productivity, agility, and innovation at scale.

OSI Digital delivers end-to-end capabilities for designing, implementing, and optimizing Oracle Fusion AI Agents across enterprise applications. We enable organizations to deploy intelligent agents that automate routine tasks, provide contextual recommendations, and enhance user experiences—ultimately improving system efficiency, accelerating workflows, and driving more informed decision-making across the business.

### Our Capabilities

- › Strategic identification and prioritization of high-impact AI agent use cases
- › End-to-end configuration, deployment, and scaling of Oracle Fusion AI Agents
- › Seamless integration with existing Oracle Fusion workflows and enterprise systems
- › Intelligent automation of complex, cross-functional business processes
- › Continuous optimization, performance monitoring, and model refinement to maximize ROI



## AI Agents Across Oracle Fusion Modules

OSI Digital enables the deployment of AI agents across the full Oracle Fusion Cloud ecosystem, bringing intelligent automation and data-driven decision-making to every core business function.

- › In **Finance**, AI agents enhance productivity and accuracy by automating processes such as invoice handling and reconciliation, while delivering advanced insights through expense anomaly detection, financial forecasting, and intelligent reporting.
- › Within **Supply Chain Management**, AI agents improve end-to-end visibility and optimize planning by supporting demand forecasting, inventory optimization, procurement decisions, supplier risk monitoring, and logistics execution.
- › In **Customer Experience (CX)**, AI agents drive more personalized and efficient engagement by identifying sales opportunities, analyzing customer sentiment, optimizing service case management, and prioritizing high-value leads.
- › For **Human Capital Management**, AI agents empower HR teams by automating employee interactions and enabling smarter workforce decisions through talent acquisition support, workforce analytics, performance insights, and personalized learning recommendations.
- › Across **Manufacturing and Operations**, AI agents increase efficiency and resilience by optimizing production planning, providing real-time quality insights, and enabling predictive maintenance to reduce downtime and improve operational performance.

## Our Implementation Approach

OSI Digital follows a structured, outcome-driven approach to ensure the successful adoption and long-term value of AI agents. We begin with an AI readiness assessment to identify high-impact business processes where intelligent automation can deliver the greatest value. From there, we design targeted use cases aligned with strategic business objectives, followed by the configuration and deployment of Oracle Fusion AI agents within the existing application ecosystem. Our team then integrates these agents seamlessly into enterprise workflows while continuously optimizing their performance. Through ongoing monitoring and refinement, we ensure AI-driven automation evolves with the business—delivering sustained efficiency, accuracy, and measurable impact over time.

## Accelerate Business Outcomes with AI-Powered Automation

By partnering with OSI Digital to implement Oracle Fusion AI Agents, organizations can unlock meaningful, enterprise-wide impact. From automating repetitive processes and reducing operational costs to enabling faster, more informed decision-making through AI-driven insights, these capabilities empower teams to work smarter and more efficiently. The result is enhanced employee productivity, improved customer and employee experiences, and a stronger foundation to accelerate digital transformation—positioning organizations to scale with agility and compete more effectively in an increasingly AI-driven world.



**Let's Get Started**

Contact our sales team at 818.992.2700 to learn more about our solutions





# OSI Digital



## About OSI Digital

OSI Digital, Inc., provides purpose-built business and technology solutions that optimize performance to enable data-driven outcomes for our customers. OSI accelerates digital transformation by offering integrated solutions that capture, secure, integrate, analyze, and optimize data. Our services include the design, development, and implementation of new solutions as well as the ongoing management, enhancement, and support of our customers' existing business systems.

OSI Digital was founded in 1993, in California and has since expanded to a global team of employees worldwide. We have offices in the US, Canada, India, Philippines, Dubai, Australia, Malaysia, UK and Ireland. Our main offshore delivery center of excellence is located at our state-of-the-art campus in Hyderabad, India, with additional locations in Chennai, Delhi, and Bangalore. For over 30 years and counting, we have supported a diverse portfolio of customers across various industries, including: Software & Business Services, Financial Services, Life Sciences & Healthcare, Manufacturing, Energy, Retail, Agriculture, and the Public Sector.

Our client base ranges from start-ups to Fortune 500 corporations, including: Hyundai AutoEver America, Hyundai Capital America, Moderna, Virgin Galactic, Uni Uni, Jones Logistics, Stanley, Skechers, US News & World Report, and World Oil.

OSI Digital has developed strong partner alliances with the world's leading technology providers such as Oracle NetSuite, Boomi, Salesforce, Tableau, Power BI, Databricks, Microsoft, Amazon Web Services, Snowflake, Workato and Celigo.

## Contact Us

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